



Call toll free: (877) 444-6543

SMRT Route Deviation Policy

SMRT will allow one (1) route deviation per day as follows:

1. For addresses in City or Village corporate limits, up to a maximum of a 2-block round trip deviation, unless the bus is late, or service has been negatively affected;

or,

2. For addresses outside City or Village corporate limits up to a maximum of 1/2 mile round trip deviation, unless the bus is late, or service has been negatively affected.